



CONTACT INFORMATION

City Departments/Divisions:

Business Licensing
BusinessLicense@CityofRC.us
1-909-919-2948

Planning
City.Planning@CityofRC.us
1-909-774-4330

Building & Safety
EDRnotification@CityofRC.us
1-909-477-2710

Engineering Services
Engineering-Info@CityofRC.us
1-909-477-2740

Community Improvement
CommunityImprovement@
CityofRC.us
1-909-477-2712

**Commercial Trash, Recycling and
Organics**
1-909-919-2635

Utilities:

**Rancho Cucamonga Municipal
Utility**
1-909-919-2612

Southern California Edison
1-800-655-4555

Southern California Gas Company
1-800-427-2200

Cucamonga Valley Water District
1-909-944-6000

Spectrum
1-855-250-8227

Frontier Communications
1-855-386-1691

DIRECTV
1-833-386-1460

Burrtec Disposal
1-909-987-3717

LOCAL RESOURCES

Rancho Cucamonga Chamber of Commerce

The Rancho Cucamonga Chamber of Commerce connects local businesses, service organizations and all levels of government to create an environment where people want to live, work and play. The Chamber of Commerce is a voluntary, not-for-profit business organization of professionals, individuals and firms whose goal is to improve business and build a stronger economy. For more information visit ranchochamber.org or call 1-909-987-1012.

San Bernardino County Workforce Development Department

The San Bernardino County Workforce Development Department (WDD) offers employer-based services, including: Business Consulting, Human Resource Hotline, Staff Recruitment, Business Workshops, [Labor Market Information](#), and Advertisement of Job Opportunities. For more information visit workforce.sbcounty.gov or call 1-800-451-5627.

WDD programs and services include:

- **No-cost Human Resource Hotline** – help protect your business from costly fines and penalties. For general human resources questions, call 1-877-282-3763.
- **Customized recruitment services** – save money, time and energy by finding the right employees to fit your needs. Access a large pool of screened job applicants.
- **Customized training programs** – save up to 50% on the training needed to build your team’s skills to take your business to the next level.
- **On-the-job Training funds** – access training funds for your new employees for up to three months.
- **Tax Credit Information** – leverage benefits through Federal and State hiring tax credits, California Competes Tax Credit and tax credits on qualified machinery purchases.

For more information or qualifications on these programs, contact Curtis Compton at ccompton@wdd.sbcounty.gov or 1-909-215-7255.

San Bernardino County Economic Development Department

The San Bernardino County Economic Development Department offers no-cost site selection assistance, assistance with permitting, understanding local regulations, local market information, demographic data and incentive programs.

- **Business Programs and Incentives** – learn about the variety of business, tax, and workforce development [incentives and services](#) .

For more information visit selectsbcounty.com or call 1-909-387-4460.

Entrepreneurial Resource Center

The [Entrepreneurial Resource Center \(ERC\)](#) provides business development support for startups and existing businesses through training and technical assistance. For more information call 1-909-983-5005.

BUSINESS RESOURCES

LOCAL, STATE, AND FEDERAL



STATE RESOURCES

Governor's Office of Business and Economic Development

The Governor's Office of Business and Economic Development (GO-Biz) offers no-cost consultation for incentive identification, site selection, regulatory or permitting compliance assistance, foreign direct investment and export assistance. For more information visit business.ca.gov or call 1-877-345-4633.

- [Incentives, Grants and Financing](#)
- [California Business Investment Guide 2024](#)
- [California State Trade Expansion Program \(STEP\)](#)

State of California Employment Training Panel (ETP)

State of California Employment Training Panel provides employers funding to assist in upgrading the skills of their workers through training that leads to good paying jobs and long-term jobs. For more information visit etp.ca.gov.

California Manufacturing Technology Consulting

California Manufacturing Technology Consulting offers manufacturing services and solutions for all types and sizes of industries. For more information, contact Rocio Leon at leon@cmtc.com or 1-310-984-9892, or visit www.cmtc.com.

California Made Program

CA Made is California's labeling program for manufactured goods. The program is designed to encourage consumer product awareness and promote the purchase of products manufactured in California. To learn more about the benefits, about their partnership with California Manufacturing Technology Consulting, and how you can apply to brand your products with the CA Made label, visit calosba.ca.gov.

FEDERAL RESOURCES

Orange County/Inland Empire U.S. Small Business Administration (SBA) District Office

Orange County/Inland Empire U.S. Small Business Administration (SBA) District Office provides help with [SBA](#) services including funding programs, counseling, federal contracting certifications, and disaster recovery. They also connect you to their partner organizations, lenders, and other community groups that help small businesses succeed. For more information visit www.sba.gov/district/orange-county-inland-empire or call 1-714-550-7420.

- [Free business counseling](#)
- [SBA-guaranteed business loans](#)
- [Federal government contracting](#)
- [Contracting assistance program](#)

Orange County/Inland Empire Small Business Development Center (OCIE SBDC)

Orange County/Inland Empire Small Business Development Center offers no-cost business consulting, business workshops and SBDC Intel resources to assist entrepreneurs and businesses. For more information visit ociesmallbusiness.org or call 1-800-616-7232. [View the workshop calendar](#).

- ***Dedicated Rancho Cucamonga SBDC Consultant*** – available on-site every Tuesday from 9:00 a.m. to 5:00 p.m. at the Rancho Cucamonga Chamber Office (9500 Cleveland Ave. Suite 110). Appointments are recommended, walk-ins are welcomed. To schedule your appointment, contact Business Consultant Robert Usher at robert.usher@ociesbdc.org or 1-951-235-0669.

SBA Boots to Business Program

Boots to Business (B2B) is an entrepreneurial education and training program offered by SBA as part of the Department of Defense's Transition Assistance Program (TAP). B2B provides participants with an overview of business ownership and is open to transitioning service members (including National Guard and Reserve) and their spouses. For more information on this program, visit www.sba.gov/sba-learning-platform/boots-business.