



RANCHO
CUCAMONGA

FACILITY RENTAL

FEES and PROCEDURES



RCpark.com



Rates Effective: July 1, 2024

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SECTION 1: MASTER FEE AND CHARGE SCHEDULE

(Section revised: 01/02/2024)

1.1 EMPLOYEE COST INDEX (ECI) ADJUSTMENT

- 1.1.1 Effective July 1, 2020, fees will be automatically adjusted annually by the percentage change in the Employee Cost Index (ECI) for state and local government workers, total compensation (not seasonally adjusted), during the 12-month period ending on December 31st of the immediately preceding calendar year, as published by the United States Bureau of Labor Statistics.
- 1.1.2 The adjustment will apply to fees directly related to City staffing.
- 1.1.3 Adjusted fees will be rounded up to the nearest whole dollar.

1.2 USER GROUP CLASSIFICATIONS

Group	Organizations	Event Types
City	City of Rancho Cucamonga, Rancho Cucamonga Fire Protection District, Rancho Cucamonga Police Department	Agency mission-based programs, events, meetings, etc.
CSD	City of Rancho Cucamonga Community Services Department	Agency mission-based programs, events, meetings, etc.
1	Other governmental agencies (County, State, School District, Water District)	Events providing a direct benefit to City of Rancho Cucamonga residents (ex. public events, meetings, hearings, etc.)
2	Resident non-profits; resident civic and athletic organizations; resident churches; resident public and private schools (including clubs, associations, boosters, etc.).	Events providing a direct benefit to City of Rancho Cucamonga residents (ex. public events, religious services, organizational meetings, or fundraisers).
	Other governmental agencies (County, State, School District, Water District)	Employee meetings and trainings.
3	Resident private party; employee organizations; political organizations, candidate campaigns; City of Rancho Cucamonga employees.	All approved functions.
	User Group 1 and 2	Private social events not in support of organization's mission
	Non-resident non-profits; non-resident civic and athletic organizations; non-resident churches; non-resident public and private schools (including clubs, associations, boosters, etc.).	Events providing a direct benefit to City of Rancho Cucamonga residents (ex. public events, religious services, organizational meetings, or fundraisers).
4	Resident commercial / business	All approved functions.
	Non- resident non-profits, non-resident civic and athletic organizations; non-resident churches; non-resident public and private schools (including clubs, associations, boosters, etc.).	Private social events not in support of organization's mission
5	Non-resident commercial / business	All approved functions.

1.3 GENERAL FEES

Item	Location	Fee	Unit
ActiveNet Transaction Fee	All Locations	5.00%	Per transaction
Application Processing Fee	All Indoor Facilities	\$35.00	Per application
Application Processing Fee	Parks and Sports Fields	\$25.00	Per application
Application Processing Fee (with alcohol)	All Locations	\$50.00	Per application
Alcohol Use Deposit	All Locations	\$500.00	Per rental

Additional Rental Deposit	All Locations	As determined by event/rental requirements	Per rental
Equipment Replacement Fee	All Locations	\$2.00	Per class / activity registration
Class and Activity Refund Fee	All Locations	\$10.00	Per class / activity registration

1.3.1 Waiver of Fees

The Community Services Director may approve to waive or reduce the room deposit amount if multiple rooms are rented. Theatre: For extended periods of rental, negotiated fees may be approved by the Community Services Director.

The City Manager is authorized to adjust fees as appropriate on a case-by-case basis, including but not limited to partnerships, funerals, large revenue generating rentals, emergencies, and other unique circumstances, to meet the community need.

1.4 NON-RESIDENT FEES

Item	Location	Fee	Unit
Classes, workshops, programs (Duration: 1 day or less)	All Locations	Exempt	Per class / activity registration
Classes, workshops, programs and activities (Duration: 1 day or more)	All Locations	\$13.00	Per class / activity registration
Senior programs (Duration: 0 to 5 weeks)	All Locations	\$4.00	Per class / activity registration
Senior programs (Duration: 6+ weeks)	All Locations	\$12.00	Per class / activity registration

1.5 STAFFING FEES

Staff Title	Location	Fee	Unit
Event / Rental Staff	All Locations	Fully burdened staff rate (top pay step x fringe benefit rate)	Per hour
Private Security	All Locations	As determined by service contract	Per hour
Day Porters	All Locations	As determined by service contract	Per hour (required minimum)

1.6 INDOOR FACILITY RENTALS

1.6.1 Facility Room Rental Cancellation and Rescheduling Fees:

Room Category	Location	Fee*	Unit
Small	All Locations	\$25.00	Per rental
Medium	All Locations	\$50.00	Per rental
Large	All Locations	\$50.00	Per rental

Banquet Hall	RC Family Resource Center	\$50.00	Per rental
Event Hall (medium, large)	Central Park, VG Cultural Center	\$75.00	Per rental
Courts (exterior, interior)	RC Sports Center	\$50.00	Per rental
Courtyard	Central Park, VG Cultural Center	\$50.00	Per rental
Kitchen	Central Park	\$25.00	Per rental
Theatre	VG Cultural Center	\$100.00	Per rental

*Subject to refund window

1.6.2 Neighborhood Center Rental Fees:

Room Category	Rental Deposit*	OPERATING HOURS					EXTENDED HOURS				
		Group 1	Group 2	Group 3	Group 4	Group 5	Group 1	Group 2	Group 3	Group 4	Group 5
Small	\$100.00	No Fee	\$32.00	\$48.00	\$62.00	\$77.00	No Fee	\$38.00	\$57.00	\$77.00	\$96.00
Medium	\$100.00	No Fee	\$37.00	\$55.00	\$74.00	\$92.00	No Fee	\$48.00	\$68.00	\$92.00	\$113.00
Large	\$250.00	No Fee	\$42.00	\$65.00	\$84.00	\$107.00	No Fee	\$55.00	\$80.00	\$107.00	\$132.00
Banquet Hall	\$250.00	No Fee	\$50.00	\$74.00	\$98.00	\$121.00	No Fee	\$62.00	\$92.00	\$121.00	\$150.00

*As approved by the Community Services Director, deposit may be reduced if multiple rooms are rented.

1.6.3 Community Center Rental Fees:

Room Category	Rental Deposit*	OPERATING HOURS					EXTENDED HOURS				
		Group 1	Group 2	Group 3	Group 4	Group 5	Group 1	Group 2	Group 3	Group 4	Group 5
Small	\$100.00	No Use	\$37.00	\$55.00	\$74.00	\$92.00	No Use	\$48.00	\$68.00	\$92.00	\$113.00
Medium	\$250.00	No Use	\$42.00	\$65.00	\$84.00	\$107.00	No Use	\$54.00	\$80.00	\$107.00	\$132.00
Large	\$250.00	No Use	\$50.00	\$74.00	\$98.00	\$121.00	No Use	\$62.00	\$92.00	\$121.00	\$150.00
Event Hall (Medium)	\$500.00	No Use	\$84.00	\$151.00	\$169.00	\$219.00	No Use	\$110.00	\$196.00	\$219.00	\$283.00
Event Hall (Large)	\$500.00	No Use	\$121.00	\$216.00	\$239.00	\$311.00	No Use	\$156.00	\$280.00	\$311.00	\$402.00
Courtyard	\$500.00	No Use	\$37.00	\$55.00	\$74.00	\$92.00	No Use	\$48.00	\$68.00	\$92.00	\$113.00
Kitchen	\$0.00	No Use	\$32.00	\$48.00	\$62.00	\$77.00	No Use	\$38.00	\$57.00	\$77.00	\$96.00
Courts (exterior)	\$200.00	No Use	\$30.00	\$41.00	\$55.00	\$68.00	No Use	\$30.00	\$41.00	\$55.00	\$68.00
Courts (interior)	\$200.00	No Use	\$50.00	\$74.00	\$98.00	\$121.00	No Use	\$50.00	\$74.00	\$98.00	\$121.00
½ Courts (exterior)	\$100.00	No Use	\$15.00	\$21.00	\$28.00	\$35.00	No Use	\$15.00	\$21.00	\$28.00	\$35.00
½ Courts (interior)	\$100.00	No Use	\$26.00	\$37.00	\$50.00	\$61.00	No Use	\$26.00	\$37.00	\$50.00	\$61.00

*As approved by the Community Services Director, deposit may be reduced if multiple rooms are rented.

Room Category	Rental Deposit*	PREMIUM HOURS				
		Group 1	Group 2	Group 3	Group 4	Group 5
Event Hall (Medium)	\$500.00	No Use	\$143.00	\$256.00	\$283.00	\$368.00
Event Hall (Large)	\$500.00	No Use	\$201.00	\$362.00	\$402.00	\$522.00

Partial Hall (Large 1/3)	\$500	No Use	\$68.00	\$122.00	\$135.00	\$176.00
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*As approved by the Community Services Director, deposit may be reduced if multiple rooms are rented.

1.6.4 Specialty Center Rental Fees:

Room Category	Rental Deposit*	OPERATING HOURS					EXTENDED HOURS				
		Group 1	Group 2	Group 3	Group 4	Group 5	Group 1	Group 2	Group 3	Group 4	Group 5
Small	\$100.00	No Use	\$37.00	\$55.00	\$74.00	\$92.00	No Use	\$48.00	\$68.00	\$92.00	\$113.00
Medium	\$500.00	No Use	\$72.00	\$105.00	\$140.00	\$173.00	No Use	\$86.00	\$130.00	\$173.00	\$216.00
Large	\$500.00	No Use	\$92.00	\$136.00	\$180.00	\$225.00	No Use	\$113.00	\$170.00	\$225.00	\$280.00
Event Hall (Large)	\$500.00	No Use	\$121.00	\$216.00	\$239.00	\$311.00	No Use	\$156.00	\$280.00	\$311.00	\$403.00
Courtyard	\$500.00	No Use	\$92.00	\$136.00	\$180.00	\$225.00	No Use	\$113.00	\$170.00	\$225.00	\$280.00
Theatre** (practice days)	\$1,000.00 Daily or weekly rate \$3000.00	No Use	\$121.00	\$150.00	\$150.00	\$150.00	No Use	\$339.00	\$339.00	\$339.00	\$339.00
Theatre** (perform days)	\$1,000.00 Daily or weekly rate \$3000.00	No Use	\$221.00	\$275.00	\$275.00	\$275.00	No Use	\$339.00	\$339.00	\$339.00	\$339.00

*As approved by the Community Services Director, deposit may be reduced if multiple rooms are rented.

**Theatre: For extended periods of rental, negotiated fees may be approved by the Community Services Director.

1.6.5 Facility Equipment Use Fees (Neighborhood and Community Centers):

Item	Location*	Fee	Unit
Additional Stage Piece (minimum 2)	All Locations	\$25.00	Each per day
Audio Mixing Console (portable)	Central Park	\$150.00	Per event
Basketball Court Flooring	RC Sports Center	\$115.00	Per event
Cocktail Table	All Locations	\$15.00	Each per day
Easel	All Locations	\$5.00	Each per day
Folding Chairs	All Locations	\$3.00	Each per day
Large Power (over 30 amps)	All Locations	\$1.00	Per amp per day
Microphone	All Locations	\$25.00, max of \$75 per week	Each per day
Microphone (lavalier)	All Locations	\$25.00, max of \$75 per week	Each per day
Mobile Dry Erase Whiteboard	All Locations	\$25.00	Each per day
Outdoor Portable Heater (with propane)	All Locations	\$75.00	Each per day
Piano Tuning (upon request)	All Locations	Vendor cost + 17% Admin	Per tuning
Podium	All Locations	\$25.00	Each per day
Portable Bar	All Locations	\$50.00	Each per day
Portable Bluetooth Speaker with Wired Microphone	All Locations	\$25.00	Each per day
Projector (portable)	All Locations	\$50.00, max of \$150 per week	Each per day
Projector (mounted) with Built-In Screen	Central Park Event Hall	\$75.00, max of \$225 per week	Each per day

Public Address System (portable)	All Locations	\$75.00	Each per day
Screen (portable)	All Locations	\$25.00	Each per day
Stage Steps	All Locations	\$25.00	Each per day
Uplighting	Central Park	\$50.00	Per Light

*Subject to availability at facility location

1.6.6 Facility Equipment Use Fees (Victoria Gardens Cultural Center):

Item	Location	Fee	Unit
Audio Mixing Console (portable)	VG Cultural Center	\$150.00	Per event
Cocktail Table with Black House Linen	VG Cultural Center	\$30.00	Each per day
Microphone (wireless)	VG Cultural Center	\$50.00, max of \$200 per week	Each per day
Orchestra Pit Conversion	Lewis Family Playhouse	\$1,297.00	Per event
Ottoman	VG Cultural Center	\$200.00	Each per day
Power - Large (over 30 amps)	VG Cultural Center	\$1.00	Per amp per day
Projector (portable)	VG Cultural Center	\$50.00, max of \$150 per week	Each per day
Projector (mounted) with Built-In Screen	Celebration Hall	\$200.00, max of \$600 per week	Each per day
Projector (LFP)	Lewis Family Playhouse	\$300.00	Each per day
Public Address System (portable)	VG Cultural Center	\$175.00	Each per day
Screen (portable)	VG Cultural Center	\$50.00	Each per day
Screen Dress Kit	VG Cultural Center	\$100.00	Each per day
Single Lighting Fixture	VG Cultural Center	\$60.00	Per light
Standard Facility Audio / Visual*	VG Cultural Center	Included with rental	Per event
Uplighting	VG Cultural Center	\$56.00	Per light
Votive with Tealight	VG Cultural Center	\$0.25	Each per day

*Listed fee is the minimum base rate. Base Rates are subject to change based on individual client needs, City staff recommendations, and availability of on-site equipment.

1.6.7 Customer Convenience Rental Options (All Locations):

Easy Up	All Locations	Cost of Rental + 17%	Each per day
Linen	All Locations	Established per use based on selection	Per event
Linen Cleaning Fee (black tablecloths)	All Locations	Cost of Rental + 17%	Per piece
Linen Napkins	All Locations	Cost of Rental + 17%	Each per day
Piano Tuning (upon request)	All Locations	Vendor cost + 17% Admin	Per tuning
Specialized AV or Rigging Equipment*	All Locations	Established per use based on type of equipment	Per event
Specialty Equipment Fee (equipment rented by City for customer use)	All Locations	Cost of rental + 17%	Per event

*Fees based on the cost of City staff renting the equipment from a vendor plus 17% overhead and convenience fee. Although the Industry standard is 20%, as the City is service based and not profit based 17% was calculated to be the amount needed to cost recover the staff time and facility overhead to arrange these options as a service to the rental client.

1.6.8 Packages

Item	Location	Fee	Unit
Central Park Wedding Ceremony / Lecture Package	Central Park Mesa Courtyard	\$594.00	Per event
Baby Grand Piano and Tuning Package	Lewis Family Playhouse	\$654.00	Each per day
Basic Lighting Package*	Celebration Hall	\$1,779.00	Per event
Customized Monogram Gobo Package	VG Cultural Center	\$290.00	Per event
Disco Ball Package	Celebration Hall, Studio Theatre, Lewis Family Playhouse	\$239.00	Per event
Outdoor Concert Sound Package*	Imagination Courtyard	\$1,779.00	Per event
Stage Package (portable)*	VG Cultural Center	\$566.00	Per event
Upright Piano and Tuning Package	VG Cultural Center	Vendor cost + 17% Admin	Each per day
VGCC Wedding Ceremony Package*	VG Cultural Center	\$2,016.00	Per event

1.6.9 Service Fees (Victoria Gardens Cultural Center):

Item	Location	Fee	Unit
In-house Beverage Service	VG Cultural Center	Based on order	Per event
Merchandise Sales by Vendors	VG Cultural Center	10% – 30% (as negotiated)	Per event
Marketing E-Newsletter Inclusion	VG Cultural Center	Based on quantity	Per email
Marketing Freestanding Poster	VG Cultural Center	\$50.00	Per week
Marquee- Artwork Setup fee	VG Cultural Center	\$75.00	Per slide
Marquee- Exclusive Use	VG Cultural Center	\$250.00	Per hour
Marquee- Turn off	VG Cultural Center	\$75.00	Per hour
Marquee- Intermittent inclusion of one slide in the weekly schedule	VG Cultural Center	\$250.00	Per week
Marquee- Additional slide added to scheduled rotation	VG Cultural Center	\$35.00	Per slide
Box Office Services	VG Cultural Center	\$250.00	Per event
Ticket Printing Only	VG Cultural Center	\$75.00	Per event
Ticket Handling Fee (<i>School Shows</i>)	VG Cultural Center	\$0.50	Per ticket
Ticket Handling Fee (<i>Produced Shows</i>)	VG Cultural Center	\$1.00	Per ticket
Ticket Handling Fee (<i>Specialty Series</i>)	VG Cultural Center	\$1.50	Per ticket
Ticket Handling Fee (<i>Other Uses & Rentals</i>)	VG Cultural Center	\$2.00	Per ticket
Ticket Exchange Fee	VG Cultural Center	\$2.00	Per ticket
Ticket Internet Fees	VG Cultural Center	\$2.00 + web host fees, not to exceed \$6.00 per ticket	Per order
Ticket Mailing Fee	VG Cultural Center	\$1.50	Per ticket
Ticket Reprint Fee	VG Cultural Center	\$2.00	Per ticket

1.7 OUTDOOR PARK FACILITY RENTAL FEES

1.7.1 Community Ball Field and Soccer Field Rental Fees:

Time Frame	Rental Deposit	Group 1	Group 2	Group 3	Group 4	Group 5
Field Rental (Per Hour)	\$200.00	No Fee	\$20.00	\$25.00	\$30.00	\$35.00

1.7.2 Miscellaneous Outdoor Facility Rental Fees:

Item	Location	Fee	Unit
Additional Field Preparation Fee	Epicenter Sports Fields	Actual Costs	Per field
Lighted Sports Venue Fee <i>(All Community Services Department approved youth sports organizations)</i>	All Lighted Fields	\$12.00	Per field, per hour
Lighted Sports Venue Fees <i>(All other sports organizations)</i>	All Lighted Fields	\$63.00	Per field, per hour
Specialized Entertainment Equipment Permit Fee <i>(Moon Bounce/Inflatable House, etc)</i>	All Parks and Fields (excluding Epicenter)	\$27.00	Each per event
Stadium Light Fee	Epicenter Stadium	\$150.00	Per hour
Tournament Light Fee	Epicenter Softball Fields	\$55.00	Per field, per hour
Tournament Vendor Fee	Epicenter Sports Fields	\$100.00	Per vendor, per tournament

1.7.3 Park Maintenance Fee:

Location	Unit	Group 1	Group 2	Group 3	Group 4	Group 5
Parks, Special Event Areas	Per each rental transaction	No Fee	\$3.00	\$3.00	\$6.00	\$6.00
Sports Fields	Per field per day	No Fee	\$20.00	\$20.00	\$40.00	\$40.00

1.7.4 Park Shelter Rental Fees:

Picnic Shelters	Group 1	Group 2	Group 3	Group 4	Group 5
Small Shelter (3 hour)	No use	\$39.00	\$54.00	\$69.00	\$87.00
Small Shelter (All Day)	No use	\$104.00	\$144.00	\$184.00	\$230.00
Large Shelter (3 hour)	No use	\$57.00	\$75.00	\$93.00	\$117.00
Large Shelter (All Day)	No use	\$152.00	\$200.00	\$248.00	\$310.00

1.7.5 Special Event Area Rental Fees:

Site	Unit	Group 1	Group 2	Group 3	Group 4	Group 5
Red Hill Community Park	Per hour	No use	\$78.00	\$105.00	\$157.00	\$157.00
Heritage Community Park	Per hour	No use	\$53.00	\$78.00	\$105.00	\$105.00
Central Park Grass Bowl	Per hour	No use	\$78.00	\$105.00	\$157.00	\$157.00
Central Park Bridge	Per hour	No use	No Fee	\$53.00	\$78.00	\$78.00
Central Park Pavilion	Per hour	No use	\$35.00	\$47.00	\$59.00	\$59.00
PET Staging Area	Per hour	No use	\$26.00	\$53.00	\$105.00	\$105.00

1.7.6 Open Space Park Areas (Not Designated as a Field):

Site	Deposit	Unit	Fee Amount
Non-Commercial	\$100	Per hour	\$15
Commercial	\$100	Per hour	\$25

1.8 EPICENTER SPORTS COMPLEX RENTALS

1.8.1 Epicenter Filming and Photography Rental Fees:

Item	Location	Fee	Unit
Film Permit	Epicenter	As determined by the Planning Department	Per event
Filming/Photography Deposit	Epicenter	25% of total rental fee	Per event
Filming in the Epicenter Stadium	Epicenter Stadium	\$3,000 to \$6,000 depending on filming requirements, plus actual costs for City services.	Per day
Filming in a Parking Lot	Epicenter Parking Lots and Special Events Area	\$1,000 to \$3,000 depending on filming requirements, plus actual costs for City services.	Per day
Still Photography (Commercial / For Profit purposes)	Epicenter	\$500 to \$2,000 depending on photography requirements, plus actual costs for City services.	Per day
Still Photography (Not for Commercial / For Profit purposes)	Epicenter	\$250.00 to \$500.00 depending on photography requirements, plus actual costs for City services.	Per day

1.8.2 Epicenter Parking and Special Event Area Rental Fees:

Site	Deposit	With Stadium Rental	Without Stadium Rental	Additional Move-In / Move-Out Days
Parking Lot A	25% of total rental fee	\$300.00 per day	\$700.00 per day	50% of Daily Event Rental Rate
Parking Lot B	25% of total rental fee	\$300.00 per day	\$700.00 per day	50% of Daily Event Rental Rate
Parking Lot C	25% of total rental fee	\$300.00 per day	\$700.00 per day	50% of Daily Event Rental Rate
Parking Lot D	25% of total rental fee	\$200.00 per day	\$500.00 per day	50% of Daily Event Rental Rate
Parking Lot G (front only)	25% of total rental fee	\$300.00 per day	\$700.00 per day	50% of Daily Event Rental Rate
Special Event Area (grass area between parking lots A and B)	25% of total rental fee	\$100.00 per hour	\$100.00 per hour	50% of Daily Event Rental Rate

1.8.3 Epicenter Sports Fields Rental Fees:

Time Frame	Rental Deposit	WEEKDAY AND WEEKEND HOURS					CITY HOLIDAY HOURS				
		Group 1	Group 2	Group 3	Group 4	Group 5	Group 1	Group 2	Group 3	Group 4	Group 5
Field Rental (0 to 2 hours)	\$400.00	\$53.00	\$53.00	\$158.00	\$158.00	\$158.00	\$78.00	\$78.00	\$236.00	\$236.00	\$236.00
Field Rental (2 to 4 hours)	\$400.00	\$105.00	\$105.00	\$262.00	\$262.00	\$262.00	\$157.00	\$157.00	\$393.00	\$393.00	\$393.00
Field Rental (All day)	\$400.00	\$210.00	\$210.00	\$367.00	\$367.00	\$367.00	\$315.00	\$315.00	\$551.00	\$551.00	\$551.00

1.8.4 Epicenter Stadium (LoanMart Field) Rental Fees:

	Deposit	Event Category 1	Event Category 2	Event Category 3	Additional Move-In / Move-Out Days
No. of Event Attendees	-	500 or less	501-1,999	2,000+	-
Stadium Rental (Includes café areas)	25% of total rental fee	\$1,500 per day	\$2,500 per day	\$4,000 per day	50% of Daily Event Rental Rate
Sky Box Rental (Available with Stadium Rental only)	25% of total rental fee	\$50.00 per hour	\$50.00 per hour	\$50.00 per hour	50% of Daily Event Rental Rate
Pavilion (3 rd base)	25% of total rental fee	\$75.00 per hour	\$75.00 per hour	\$75.00 per hour	50% of Daily Event Rental Rate
Plaza (1 st base)	25% of total rental fee	\$85.00 per hour	\$85.00 per hour	\$85.00 per hour	50% of Daily Event Rental Rate

SECTION 2: FACILITY USE FEE DESCRIPTIONS AND PROCEDURES

(Section revised: 1/02/2024)

2.1 GENERAL FEES AND CHARGES

2.1.1 Assessment of Fees and Charges:

Base rental fees are calculated according to User Group Classification, day(s) and time(s) of use, and rental space size/type. Based on the type of rental, additional fees may also include: equipment, maintenance, utilities, additional staffing, insurance, permits, and licenses.

Current fees are listed on the Community Services Department Master Fee Schedule. Additional information is also available in the department's Facility Rental Procedure.

2.1.2 Alcohol Use Fee and Deposit:

Alcohol use is permitted at both indoor and outdoor facility rentals, however it is subject to approval by the City. If alcohol use is requested and approved, additional permits/licenses and security are required, as well as an additional rental deposit and an application fee.

For additional information, please refer to the Community Services Department's Alcoholic Beverage Use Procedures and the City' of Rancho Cucamonga's Municipal Code (Code 1980, § 12.04.010; Ord. No. 946 § 3, 2019).

2.1.3 Application Processing Fee:

A non-refundable application processing fee will be applied to every rental request, except those users that are exempt from rental fees as specified in the Facility Reservation Policy. Depending on the type of request, rentals will be charged either the standard application processing fee or the alcohol application processing fee. Rentals will not be charged both application processing fees.

2.1.4 Cancellation / Rescheduling Fees:

Per the terms of individual client contracts.

2.1.5 City Staff Fees:

Indoor and Outdoor Facility Rentals: To ensure a seamless and successful rental experience, dedicated staff may be required at the expense of the applicant for certain indoor and outdoor facility rentals. This decision will be made on a case-by-case basis by the Community Services Department, considering factors such as the type of event, expected attendance, and overall complexity.

2.1.6 Class and Recreational Activity Fees:

The Community Services Department offers a variety of classes and recreational activities for all age groups. For a list of available classes and activities, as well as related fees, please refer to the Community Services Department website at www.RCpark.com or the most current version of the Grapevine Recreation Guide, the department's quarterly publication.

2.1.7 Equipment Replacement Fee:

An Equipment Replacement Fee will be charged per class or activity registration that will be applied to a fund to repair or replace equipment in Community Services facilities. This fee does not apply to drop-in programs, free programs or facility rentals (both indoors and outdoors).

2.1.8 Insurance Fees:

The Community Services Department may request, at the cost of the applicant, additional liability insurance naming the City of Rancho Cucamonga as additionally insured. Applicants need to provide a Certificate of Insurance in the amount determined by the City's Risk Management Coordinator. Applicants may also need to provide proof of Workers Compensation insurance as well as auto insurance as determined by the City's Risk Management Coordinator. A certificate of liability insurance may be purchased through the City of Rancho Cucamonga.

2.1.9 Non-Resident Fee:

Non-residents of the City of Rancho Cucamonga shall pay a separate fee for each City sponsored class or program, (each team member, each season in sports) payable at the time of registration. One day classes and workshops are exempt.

2.1.10 Overtime Fee:

For rentals that go over in time from their rental contract and/or are requesting an early entry on the day of, a fee will be assessed at a rate of time-and-a-half for both the rental rate and staff costs. Overtime fees will be assessed in 30-minute increments and deducted from the deposit.

2.1.11 Refund Policy (classes and activities):

Community Services Department programs are structured on a cost-covering basis, and fees based upon the market rate of similar programs in nearby jurisdictions.

Classes, workshops, and programs: Refunds and transfers will be issued in full if requested prior to the start of the class. After the start of the class, participants may request a refund before the second class meeting date, minus a class refund fee. After the second class meeting date, no refunds will be issued.

Youth Sports/Pee Wee Sports: Refunds/credits will be issued one month prior to league games. Less than one month prior to league games refunds/credits will be issued minus a program refund fee. After the first league game or Pee Wee practice, no refunds/credits will be issued.

2.1.12 Refund Policy (rentals):

Refunds of facility, park, field, and shelter rental fees (excluding the Application and Cancellation/Rescheduling Fee) will be processed as listed below.

	Days Prior to Scheduled Rental		
	30 or more calendar days	15 to 29 calendar days	Less than 15 calendar days
Small Medium Large Banquet Kitchen Courts Courtyard Park Special Event Areas	Full refund of rental fees and equipment fees. Full refund of rental deposit*	50% refund of all rental and equipment fees. Full refund of rental deposit*	Full forfeiture of all fees, including rental fees and equipment fees. Full refund of rental deposit*

**All or a portion of the rental deposit may be retained to cover any unpaid fees.*

	Days Prior to Scheduled Rental		
	60 or more calendar days	30 to 59 calendar days	Less than 30 calendar days
Event Hall (medium) Event Hall (large) Theatre	Full refund of rental fees, equipment fees, and rental deposit.	50% refund of all rental fees and equipment fees. Full refund of rental deposit*	Full forfeiture of all fees, including rental fees and equipment fees. Full refund of rental deposit*

**All or a portion of the rental deposit may be retained to cover any unpaid fees.*

	Days Prior to Scheduled Rental	
	14 or more calendar days	Less than 14 calendar days
Sports Fields Park Picnic Shelters	Full refund of rental fees, park maintenance fee, and rental deposit.	Forfeiture of all rental fees and park maintenance fee. Full refund of rental deposit.

	Days Prior to Scheduled Rental
Epicenter Stadium	Per the terms of individual client contracts

2.1.13 Rental Deposits:

A Rental Deposit is charged for all rentals, except those users that are exempt from rental fees, as specified in the facility reservation policy at City facilities. If damages exceed the deposit amount, customer is responsible for paying the cost of damages plus a percentage for itemized repairs as outlined by the City within 14 days. Failure to pay jeopardizes future rental use of all City amenities. The deposit is refundable if there is no damage to the facility, no overage of time, no remaining balance is due, and the renter has been compliant with the rental policies of the Department. Please refer to the Refund Policy section for additional information.

Additional Rental Deposit: The Community Services Department reserves the right to require an additional deposit depending upon event/rental requirements and the City's liability exposure. An additional damage deposit may also be required by the Public Works Department based on use, as well as wear and tear potential.

2.1.14 Security Fee:

The Community Services Department reserves the right to require security at any event/activity with the cost being paid by the applicant. Security requirements for each rental are determined by the size of the event, nature of the event, impact on the facility, alcohol use, and other factors.

2.1.15 Active Net Transaction Fee:

A non-refundable transaction fee will be charged for each financial transaction processed through the City's Active Net software system. The fee will be charged to all customers registering for fee-based programs or facility rentals. This fee does not apply to free programs, donations, drop-ins, or financial transactions processed through, the Box Office's ticketing software.

2.1.16 User Group 2 Classification:

Non-profit organizations that provide a significant service to the community may be eligible to use City facilities under the discounted Group 2 fee classification. Non-profit organizations must apply and be approved by the Community Services Department and events must be in support of the organization's mission. Application for Non-Profit Eligibility Application can be found on the City's website.

Non-profit organizations that are not approved to receive facility use under the Group 2 fee classification will be charged the appropriate fees for the group classification criteria under which they qualify.

For additional information, please refer to the Community Service Department's Non-Profit Organization Use of Reservable Spaces – Eligibility Requirements procedure.

2.2 INDOOR FACILITY RENTAL FEES AND CHARGES

2.2.1 Basic Lighting Package Fee:

The Basic Lighting Package is specific to rentals in Celebration Hall at the Victoria Gardens Cultural Center and is recommended for 2/3 of the room. It is inclusive of 18 Freedom Par uplights, 16 Source 4 Lekos lights, and staff expenses for installation. A custom lighting design package would be recommended for use of the entire event hall or other rooms within the facility.

2.2.2 Basketball Court Flooring Fee:

The Basketball Court Flooring Fee is specific to the interior courts at the RC Sports Center. It is inclusive of installation and removal of a floor cover on all 3 courts, per day.

2.2.3 Central Park Wedding Ceremony / Lecture Package Fee:

The Wedding Ceremony / Lecture Package is specific to Mesa Courtyard at Central Park as an add-on to an event hall rental. This package includes four hours for the ceremony or lecture, 150 folding chairs, a microphone, and a PA system. A one-hour rehearsal or AV check may be granted based on availability.

2.2.4 Customized Monogram Gobo Package Fee:

The Customized Monogram Gobo Package Fee is specific to the Victoria Gardens Cultural Center. It is inclusive of the gobo, customization, lighting instrument, and staff expenses for coordination and installation.

2.2.5 Designated User Group 1 Rental Facilities:

The RC Family Resource Center is the designated rental facility for Group 1 users.

2.2.6 Disco Ball Package Fee:

The Disco Ball Package Fee is specific to the Victoria Gardens Cultural Center. It is inclusive of the disco ball, motor, and rigging, as well as technician staff expenses.

2.2.7 Facility Equipment Use Fee:

Microphone = Wired Microphone

Microphone Headset = Lavalier Microphone (hands free clip on microphone wired to belt pack)

Microphone (wireless) = Wireless Microphone

Portable Bluetooth Speaker with Wired Microphone = small battery powered speaker with 1 or 2 microphones. (for gatherings up to 50 people)

Public Address System (portable) = 4 channel audio mixing console with speakers on stands. Includes 2 microphones (for gatherings of about 100 people)

2.2.8 Indoor Basketball Court Rentals:

See section 2.3.3 for eligibility requirements.

2.2.9 Indoor Rental Facility and Room Categories:

The Community Services Department has three categories of indoor rental facilities: Neighborhood Center, Community Center, and Specialty Center. Each facility contains room categories determined by square footage and/or available amenities. Facility and room categories are listed below.

	Neighborhood Center	Community Center	Specialty Center
Facility	RC Family Resource Center	Central Park RC Sports Center	Victoria Gardens Cultural Center Epicenter Stadium
Small		Bear Flat, Big Horn, Cedar Glen, Chipmunk, Crafter's Den, Fox, Game Point, Gold Ridge, Grizzly Gulch, Raccoon, Timber Mountain	VGCC Conference Room, Dressing Room, Green Room, VGCC Patio (west), VGCC Patio (south)
		Champions, RCSC Patio	
Medium		Cardio Peak, Clay Creek, Creative Corner, Dance Trail	1/3 Celebration Hall, Studio Theatre
	RCFRC Patio, Royalty, Muscat, Zinfandel North, Zinfandel South	Champions & Patio	n/a
Large		Alta Loma, Bear Flat & Grizzly Gulch, Cucamonga, Dreier East,	2/3 Celebration Hall, Mainstreet Lobby

		Dreier West, Etiwanda, Gold Ridge & Timber Mountain	
	Muscat & Patio, Mission, Royalty & Patio, Zinfandel North & South	n/a	n/a
Banquet Hall	Mission & Zinfandel	n/a	n/a
Event Hall (medium)	n/a	David Dreier Hall	n/a
Event Hall (large)	n/a	Rancho Cucamonga Hall	Celebration Hall
Courtyard	n/a	Mesa Courtyard	Imagination Courtyard
Theatre	n/a	n/a	Lewis Family Playhouse
Kitchen	n/a	Community Center	n/a
Courts	n/a	Exterior, Interior	n/a

2.2.10 Indoor Facility Rental Hours:

Operating Hours Use: Rental usage during weekday Business Operational Hours with regularly scheduled staff. Minimum rental charges may be required.

Extended Hours Use: Rental usage beginning at 5:00 pm on Friday, all day Saturday, all day Sunday, and times prior to and after weekday Business Operational Hours. This excludes Central Park Event Halls on Saturday. Minimum rental charges may be required.

Premium Hours Use: Rental usage of Central Park Event Halls all day Saturday. A six (6) hour minimum rental charge is required. It is the intention that the Event Hall be rented as one space during premium hours however, if available, a partial hall may be rented as one third or two thirds of the Event Hall Large room within 30 days of event.

For additional information, please refer to the Community Services Department's Business and Holiday Facility Operational Hours Procedure.

2.2.11 Outdoor Concert Sound Package Fee:

The Concert Sound Package is available for rentals of the Imagination Courtyard at the Victoria Gardens Cultural Center. It is inclusive of three hours of rental use, four microphones, four speakers on stands, two monitors, one mixer console, and technician staffing expenses.

2.2.12 Service Fees (Victoria Gardens Cultural Center)

In House Beverage Service is a customized beverage package tailored to the needs of the client for fusion water, and/or sodas or canned/bottled beverages over ice for clients who do not meet the minimum catering requirement but would still like to offer minimal beverages to guests.

Merchandise Sales by Vendor- all licensed merchandise sales sold by client/vendor while on property are subject to this fee. Daily reconciliation required.

Marketing Newsletter Inclusion- client event included in the monthly VGCC Newsletter. Article & graphic provided by client. Advance notice required. Based on quantity.

Marketing Freestanding Poster- Client provides poster to be displayed in a free-standing poster holder in the MainStreet Lobby for a week. Dates negotiable. Intention is to allow client to market their performance to the audience members of a different performance/client.

Rental clients at the Victoria Gardens Cultural Center may pay to use the facility's marquee. There are several options:

- Exclusive use of the marquee during a VGCC rental event. Use is limited to event hours only and cannot exceed 6 hours.
- Intermittent inclusion of one slide for a VGCC rental event in the weekly rotation schedule # of times displayed depends on number of other slides in the rotation that week. This includes the artwork setup fee and can begin up to 3-weeks prior to event date.
- Turn off Marquee during a private courtyard rental event. Use is limited to event hours only and cannot exceed 2 hours.

Box Office Services: The City will sell tickets for rental clients. This fee is inclusive of staff costs.

Internet Fees: Fee per ticket order plus extra charges applied by the Department's web host, tickets.com. This fee is based on the price of the ticket.

Ticket Printing Only: This fee is inclusive of a set up charge, cost of ticket paper stock, and printing the ticket.

2.2.13 Stage Package Fee:

The portable Stage Package is specific to the Victoria Gardens Cultural Center. It is inclusive of 6 stage decks, 24 legs, 3 skirts, stairs, and staff expenses for installation.

2.2.14 Victoria Gardens Cultural Center Wedding Package Fee:

The Wedding Package at the Victoria Gardens Cultural Center can be added to an event hall rental and includes: white or ivory chiffon backdrop; 130 white chairs; rose petals in the color of your choice; PA System with audio technician; fusion water for all guests; and a bridal room with mirrors, clothing rack, tissues, and fusion water.

2.3 OUTDOOR FACILITY RENTAL FEES AND CHARGES

2.3.1 Epicenter Sports Fields:

The Epicenter Sports complex has three adult softball fields and one regulation Little League field available to rent. Fields are available to rent hourly.

2.3.2 Sports Fields and Basketball Court Rentals:

The following chart provides eligibility requirements for User Group classifications that wish to utilize the following city-controlled amenities via rental:

- Baseball Fields
- Softball Fields
- Football Fields
- Soccer Fields
- Interior and Exterior Basketball Courts at RC Sportscenter

Group	Eligibility Requirements	More Information
1	City of Rancho Cucamonga, other Governmental Agency approved events, local School District(s) approved events.	
2	Resident Non-Profit Groups	<p>All groups seeking to qualify for Group 2 rates must adhere to existing Community Services Department Non-Profit policy in addition to providing the following:</p> <ul style="list-style-type: none"> - Complete team rosters including participants' names, addresses, cities, zip codes, and phone numbers. <p>For sports groups to qualify for Group 2 rates, non-profit status and an overall Rancho Cucamonga Residency Rate of 51% or higher must be demonstrated and maintained. All roster information submitted will be kept confidential and only used to determine residency. Submittal of rosters for verification will occur once every 6 months.</p>
3	Resident athletic teams/organizations, resident churches, resident public and private schools, employee organizations, political organizations, candidate campaigns, and City of Rancho Cucamonga Employees	<p>For groups to qualify for Group 3 resident athletic teams/organizations rates, submission of complete team rosters including participants' names, addresses, cities, zip codes, and phone numbers is required. An overall Rancho Cucamonga Residency Rate of 51% or higher must be demonstrated and maintained. All roster information submitted will be kept confidential and only used to determine residency. Submittal of rosters for verification will occur once every 6 months.</p>
4	Resident commercial/business, non-resident athletic teams/organizations, non-resident non-profits, non-resident churches, and non-resident public and private schools.	
5	Non-resident commercial / business	

2.3.3 Filming in City Parks:

Filming for commercial / business purposes in neighborhood and community parks is approved based upon availability of park space and requires a Film Permit. It may require a Temporary Use Permit and any applicable fees or staff costs for City services. Film Permit application processes and fees are subject to the Planning Department's criteria and fees.

2.3.4 Lighted Sports Venue Fee:

In December of 2015, City Council approved to have all users pay for use of lights at City sports facilities, including sports fields, tennis courts, and equestrian bullpens. The City's "Lights on Sites" Sports Lighting System is a web-based software that allows users to pay via a smartphone or tablet.

All Community Services Department approved non-profit youth sports organizations will pay a reduced light fee for sports fields. All other sports field organizations will pay light fees in full. Lighting fees are determined by Public Works.

2.3.5 Specialized Entertainment Equipment Permit Fee (Moon Bounce / Inflatable House):

A daily fee will be charged to permit bouncers and specialized vendor setup as part of a park rental.

2.3.6 Park Maintenance Fee:

A Park Maintenance Fee is charged for the use of park shelters, pavilions, special event areas, and sports fields. The purpose of this fee is to offset operational costs for the specific rental site, including personnel, maintenance, and utilities.

100% of revenue will be deposited into and directly offset costs in the special district where the use occurs. The fee is due at the time of the rental transaction.

2.3.7 Park Picnic Shelters:

The Community Services Department has two categories of park picnic shelters available for rent: small and large. Each category is determined by the shelter’s capacity. Shelters are available for rent in 3-hour blocks or for the full day. Park and shelter categories are listed below.

	Small Picnic Shelter	Medium Picnic Shelter	Large Picnic Shelter
Capacity	0-25 people	26-49 people	50+ people
Park Name	Beryl Park West Park Coyote Canyon Park Day Creek Park Etiwanda Creek Park Garcia Park Golden Oak Park Hermosa Park Milliken Park	n/a	Day Creek Park Heritage Park Mountain View Park Red Hill Park Victoria Arbors Park
Rental Blocks	3 Hour: 8:00 a.m. – 11:00 a.m. OR 12:00 p.m. – 3:00 p.m. OR 4:00 p.m. – 7:00 p.m. All Day: 8:00 a.m. – 7:00 p.m.		

2.3.8 Sidewalk Vending Permit and Fee:

Sidewalk vending requires a valid permit and fee. Sidewalk vending is defined as a person who sells food or merchandise from a pushcart, stand, display, pedal-driven cart, wagon, showcase, rack, or other nonmotorized conveyance, or from one’s person, upon a public sidewalk or other pedestrian path. Sidewalk vendors shall not commence any sale within 50 feet of any playground, athletic court, athletic field, recreational equipment, water feature, cycling trail, picnic table, restroom facility or permanent structure subject to reservation by the public.

For additional information, please refer to the City’s Sidewalk Vending Ordinance (Ord. No. 946, § 1, 2019). The Sidewalk Vending Permit application process and fees are subject to the Finance Department’s criteria and fees.

2.3.9 Special Event Areas:

Special Event Areas are located at various parks, as listed below. A 2 hour minimum rental is required for use.

	Event Area	Required Co-Rental	Non-Event Area
Red Hill Community Park	Amphitheater, adjacent grass covered bowl area and picnic shelters.	Requires rental of shelters D & E.	Event area <i>does not</i> include: lake, restrooms, playground or open park space immediately surrounding the lake.
Heritage Community Park	Picnic shelters and grass bowl area adjacent to the east and south of the shelters. Perimeter defined by property edges to the east and south; sports field border to the west; park entry to the north.	Requires rental of shelters A & B.	Event area <i>does not</i> include: playground, sports fields, Equestrian Center or equestrian trail.
Central Park Grass Bowl	Large elliptical grass area northwest of the Senior/Community Center and immediately adjacent half circle grass areas.	n/a	Event area <i>does not</i> include: playground or pavilion.
Central Park Bridge	Bridge southeast of the Senior/Community Center and immediately adjacent to the grass areas.	n/a	n/a
Central Park Pavilion	Pavilion located northwest of the Senior/Community Center and immediately adjacent northeast grass	n/a	Event area <i>does not</i> include: playground or grass areas northwest of the Senior/Community Center.
Central Park Grizzly Bear	Grass area immediately outside Bear Flat & Grizzly Gulch	Requires rental of both Bear Flat & Grizzly Gulch rooms	n/a
Pacific Electric Trail (PET) Staging Area	Area adjacent to the PET at Central Park immediately north of the Senior/Community Center.	n/a	Event area <i>does not</i> include: exclusive use of the trail.

2.3.10 Tournament Vendor Fee:

A maximum of four vendors are permitted per tournament at the Epicenter sports fields. Vendors are required to submit a Vendor Application and to pay vendor fee. Vendors must also obtain a valid City Business License and provide a \$1 million liability insurance policy. In addition, vendors selling food must obtain a Temporary Food Facility (TFF) permit from the County of San Bernardino.

For additional information, please refer to the Community Service Department’s RC Epicenter Sports Complex Vendor Policies and Procedures.

2.4 EPICENTER SPORTS COMPLEX RENTAL FEES AND CHARGES (EXCLUDING SPORTS FIELDS)

2.4.1 Filming and Photography Rental Fees:

Filming at the Epicenter Sports Complex is subject to approval by the Community Services Department, as well as availability of the space as listed in Rental Availability (Section 1.4.3). Depending on the scope of filming, additional conditions, approvals, and permits may be required.

2.4.2 Move-In / Move-Out Day Fees:

A reduced rate will be applied to the rental rate for move-in and move-out days. This rate pertains to the Epicenter Stadium, parking lots, and special event area only. This rate does NOT apply to sports field rentals.

2.4.3 Rental Availability:

LoanMart Field at the Epicenter Stadium is home to the Rancho Cucamonga Quakes Minor League Baseball team. As a result, rentals at the Epicenter are subject to the Quakes season and contract terms, as well the facility's annual maintenance schedule.

2.4.4 Special Events Expenses:

Applicant is required to pay all event related expenses including personnel, equipment and materials and other related costs. In some instances, events at the Epicenter may incur additional fees that are assessed separately by the San Bernardino County Sheriff's Department, Building and Safety, Public Works, Planning, and the Fire District for security services, staffing, inspections, and/or permits.

SECTION 3: COMMUNITY SERVICES DEPARTMENT STAFFING FEES

(Section revised: 01/02/2024)

3.1 PART TIME CLASSIFICATIONS

Staff Title	Salary Step* (top)		Fringe Benefit Rate (FY 2023-24)		Fully Burdened Hourly Rate (rounded)
Box Office Assistant	\$18.62	x	30.22%	=	\$25.00
Community Services Specialist	\$21.73	x	30.22%	=	\$29.00
Recreation Leader II	\$18.62	x	30.22%	=	\$25.00
Theatre Technician I	\$19.77	x	30.22%	=	\$26.00
Theatre Technician II	\$21.73	x	30.22%	=	\$29.00

*As approved by City Council through the biannual adoption of salary resolutions for those classifications employed by the City of Rancho Cucamonga.

3.2 FULL TIME CLASSIFICATIONS

Staff Title	Salary Step* (top)		Fringe Benefit Rate (FY 2023-24)		Fully Burdened Hourly Rate (rounded)
Box Office Coordinator	\$37.02	x	50%	=	\$56.00
Community Affairs Coordinator	\$37.02	x	50%	=	\$56.00
Community Services Coordinator	\$37.02	x	50%	=	\$56.00
Community Services Manager	\$47.99	x	50%	=	\$72.00
Community Services Superintendent	\$55.74	x	50%	=	\$84.00
Community Services Supervisor	\$43.00	x	50%	=	\$65.00
Community Services Technician	\$34.70	x	50%	=	\$53.00
Event & Rental Services Coordinator	\$37.02	x	50%	=	\$56.00
Front of House Coordinator	\$37.02	x	50%	=	\$56.00
Patron & Events Supervisor	\$43.00	x	50%	=	\$65.00
Theater Production Supervisor	\$43.00	x	50%	=	\$65.00
Theater Production Coordinator	\$38.93	x	50%	=	\$59.00
Theater Technician III	\$32.36	x	50%	=	\$49.00

*As approved by City Council through the biannual adoption of salary resolutions for those classifications employed by the City of Rancho Cucamonga.

NOTE: Staff fees listed above are specific to the Community Services Department. Please refer to other City departments for their current staff fees.